

The Parish of St. Jude the Apostle

Official St. Jude the Apostle Parish 2024 Winavette Car Raffle Refund Process

As part of the St. Jude the Apostle Parish's commitment to transparency and after a thorough review of the Winavette raffle, a legally compliant redo of the raffle is not possible under Pennsylvania's Small Games of Chance law. For that reason, a plan has been developed to refund those who purchased 2024 Winavette raffle tickets.

Between Dec. 6, 2025, and Jan. 3, 2026, individuals who purchased 2024 Winavette raffle tickets may request a refund using the following methods:

- Call the designated phone number for this process at (888)-341-6210 or (814)-217-8901. Please leave your name, phone number or email address and proof of purchase information.
- Email stjude.refund2024@outlook.com. Please email your name, phone number or email address, and proof of purchase information.

To ensure a fair and accurate refund process, the parish has engaged HBK, an independent accounting firm, to manage verification, reconciliation and refund issuance. The phone number and email address are unique for this process and managed by the accounting firm.

Process Details:

1. How Refunds Will Be Requested

Refunds will be requested either by phone or email:

- Between Dec. 6 and Jan. 3, 2026, individuals who purchased 2024 Winavette raffle tickets may contact through a designated email or phone number to leave a message.

2. How Refunds Will Be Fulfilled

All those who request a refund will receive payment by check.

No fees will be deducted from refunds.

3. Verification of Ticket Sales

The accounting firm will review all records, to the best of their ability, including:

- Numbered ticket stubs
- Payment logs and receipts

- Electronic payment reports – cancelled check or bank statement.
- In-person sales records

4. When Refunds Will Be Distributed

- Once the refund window closes on Jan. 3, 2026, the verification period will begin and take up to four weeks.
- Refunds will be issued within 10 business days after verification.
- Purchasers will receive confirmation once their refund is processed through email.

5. When Additional Information May Be Needed

If purchaser information is incomplete, the accounting firm may contact individuals to confirm information such as:

- Name
- Address
- Phone/email
- Ticket number(s) and Payment Amount
- Original payment method

6. Documentation & Transparency

- The accounting firm will maintain full refund documentation.
- A final reconciliation report will be presented to the parish finance council.
- Records will be retained to comply with Small Games of Chance requirements.

For more information, please visit <https://www.eriercd.org/refund>.