Revised 10/29/2024



Marking individuals as deceased in Ministry Platform



NOTE: The deceased person will seem to disappear from your congregation.

Do not panic. He or she will appear in their own family tomorrow.

Quick Steps:

- 1. Click **Contacts** and search for the deceased person.
- 2. Click to open his/her record.
- 3. Click **Primary Family** to note if this person is married or the last surviving member of the family.
- 4. **If not married**, proceed to step 5.

If married, the following must be true for BOTH spouses for the Deceased Person Tool to move donations from the deceased individual to the surviving spouse.

You can use the Add/Edit Family tool from the General tab to check the "Heads are Married" box.

Contact Status	=	Active
Contact Marital Status	=	Married
Family Position	=	Head of Household

- 5. Click the **General** tab.
- 6. Click the **Tools** button in the upper right corner and choose **Deceased Person**.
- 7. Check MOST EVERY box on the Deceased Person screen that is not grayed out. (If an entry is grayed out, no data exists.)

Exceptions:

- a. Do not check Remove from household. Instead check Move to Separate Household.
- b. Do not check Cancel Envelope Number, if you want to Transfer Envelope (to spouse).
- c. Do not check Discontinue pledges if you want to Transfer Pledges (to spouse). Choose Discontinue pledges if he or she is the last surviving member of the family or if the remaining HOH is not Catholic and/or not interested in continuing the pledge.
- d. Do not check **Remove from household** if he or she is the last surviving member of the family.
- 8. Set the Participant Type to Deceased.
- 9. Enter a **Date of Death.**
- 10. Click the **Save** button and then click **Save** again on the confirmation page.
- 11. Close the tool when you receive confirmation that the tool ran successfully.