



Advertising Special Events via Email Template

Emailing parishioners is a great way to advertise parish events. Several templates are available for your use. Once you create your own template, you can re-use it every year.

Creating your template:

1. Click **Communication** and choose **Templates**.
2. Click one of the pre-designed templates available for your use to open it.

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| <ul style="list-style-type: none"> • Ash Wednesday • Bake Sale • Christmas Greetings • Easter basket blessing | <ul style="list-style-type: none"> • Feather Party • Festival • Lenten Dinners • Mass Times – Christmas | <ul style="list-style-type: none"> • Mass Times – Holy Week • Parish Portal • Pet Blessing • Spaghetti Dinner | <ul style="list-style-type: none"> • Summer Picnic • Vacation Bible Study |
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3. Click **Actions** and choose **Copy**. Then click the **Copy Record** button. Ignore this error ““You must have file attach rights in order to copy records””
4. Click **Edit Record** and change the **Template Name** to include your parish name.
5. Select YOUR work contact from the **From Contact** AND the **Reply To Contact** pull down menu.
6. Select your name from the **Template User** pull down menu and click **Save**.
7. Select your parish from the **User Group** pull down menu. It will start with the words “Parish Group”
8. Click **Tools**; choose **Template Editor** and edit the text of the message as you see fit.
9. Click the **Save** button and click the **Close** button. Click **Close** again.

Using your template

- A. Important: Clear any sticky/saved selections:
 - a. Click **Home** on the left menu and click **My Selections** on top of screen.
 - b. Check the box at the bottom of the screen to select every contact.
 - c. Click the **Actions** button and choose **Clear** and then click the **Clear** button.
- B. Click **Contacts**.
- C. Choose the view named **Email Active Contacts > age 18**.
- D. . This view lists active contacts over 18 with email addresses. One email per email address will be sent.
- E. Check the box at the bottom of the list to select all contacts.
- F. Click **Actions** and choose **Message**.
- G. Click **Insert** drop down menu found under the **Message** tab.
- H. Hover over **Templates** and **Select Contact Fields Templates**.
- I. Select **your** new template and click **Send**.
- J. Tomorrow:
 - a. Click **Communications** and choose **Messages**.
 - b. Click your message to open it and then click the **Recipients** tab. Any recipients marked as **Bounced, Unsubscribed** and **Spam Reported** should be reviewed and contact records changed to either correct the email address (bounced) or marked as **Bulk Email Bulk Opt**

out set to **yes** (Unsubscribed) or delete the email address (Spam Reported). Learn more here: <https://www.eriecd.org/images/pdf/computer/mp/messagestatus.pdf>